



# ANNUAL REPORT 2016–2017



Serving Our Community with Dignity and Respect. Fighting for Justice to Help Communities Thrive.

[breadforthecity.org](http://breadforthecity.org)

## CONTENTS

Demographics .....	4
Health Care.....	5
Food .....	6
Clothing .....	7
Social Services .....	8
Legal .....	11
Advocacy .....	12
Volunteer Engagement.....	12
Racial Equity.....	13
Southeast Expansion.....	13
Finance.....	14
Donors.....	15
Staff and Board of Directors.....	18



Dear Friends,

At Bread for the City, we don't settle for "this is how it is." We work toward how things should be. Our programs are guided by our values of Dignity, Respect, Service, and Justice.

Each year, 34,000 people living with low-income in the District of Columbia get the vital support from us that they need: food, clothing, medical care, legal assistance, and social services. But we go beyond

meeting their immediate needs, we also advocate for social change. Our advocacy and racial equity work seeks to fix the root causes of poverty so that our DC neighbors won't need us anymore.

Everyone should have enough food for their family each week. When people are sick, they should be able to see a doctor. When one pair of shoes wears out, another pair should be available, and if a person feels overwhelmed, they should have someone to talk with. If injustice forces people out of their homes and prevents some from becoming gainfully employed, they should be able to seek help and fight for a better future. At Bread for the City, we work diligently to ensure these "shoulds" become realities.

We couldn't do any of this invaluable work without you: our donors, volunteers, and community supporters. Each day, we stand together on the frontlines to alleviate the burden of poverty in DC. In this annual report, you will see how your support makes our work possible. Our accomplishments are your accomplishments; our challenges are met head on, hand in hand with you; and our future is bright because of the commitment you have made to working with us to end poverty in DC.

With the support of city leaders, area businesses, and community members like you, Bread for the City can continue to expand our work for greater impact. Today, we stand in solidarity with the more than 34,000 DC residents that benefit from our services, but tomorrow, we hope to see the bulk of DC residents thriving, not just surviving, in every part of their lives.

Thank you for supporting Bread for the City in pursuit of this goal. Thank you for working with us toward how things "should" be.

Yours in service,

A stylized blue ink signature of George A. Jones.

George A. Jones, CEO

A blue ink signature of Paul R. Taskier.

Paul R. Taskier, Chairman of the Board



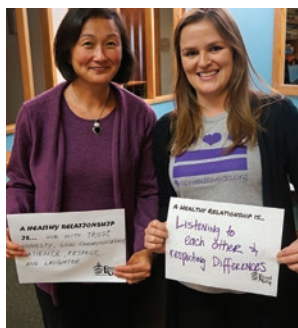


*While walking up the street toward Bread for the City's Southeast Center, a BFC staff member encountered a woman with her two children about to cross the street. The woman's face seemed tight and held an expression challenging to discern, so the staff member simply asked, "Are you okay?" At that moment, an internal dam burst, and all the woman could do was break down and cry. Without hesitating, our staff member wrapped her arms about the woman, who accepted this stranger-become-friend's shoulder as her temporary leaning post. "It's so hard ... it's just so hard" was all the woman could say.*

People who "have it hard" are often forgotten when people talk about Washington, DC. The nation knows our museums, politicians, universities, food, and music. People know that the city's median wage (at about \$75,000 a year) is much higher than most states. When groups want to change a law, they know DC is the place to rally with their words. But fewer know there are thousands of families living with low income within the capital's borders, struggling to meet basic needs in a city where many others live with excess.

According to the US Census Bureau, 18.6 percent (almost 127,000) of DC's overall population lives at or below the federal poverty line, but the USDA estimates that 324,000 were food insecure during 2014 to 2016. The New York Times reported in January 2017 that DC's homelessness has doubled the national average as living costs soar, and "DC has one of the largest income inequality gaps in the country," shares the DC Fiscal Policy Institute. The Washington Post reports that 91% of extremely low-income families in DC are African-American, and as the city becomes wealthier and younger, longtime Black residents are being pushed out. As all of these statistics indicate, poverty is far from over in the District, so Bread for the City works to lessen the burden among residents of Washington, DC.

**The mission of Bread for the City is to help Washington, DC residents living with low income to develop the power to determine the future of their own communities. We provide food, clothing, medical care, and legal and social services to reduce the burden of poverty. We seek justice through community organizing and public advocacy. We work to uproot racism, a major cause of poverty. We are committed to treating our clients with the dignity and respect that all people deserve.**





# Demographics at a Glance

July 2016 to June 2017

**Total Served by BFC Programs: 34,360**

*Bread for the City reaches about 27% of DC residents at the poverty line.*



## MONTHLY INCOME

*Black families in DC average 81 times less wealth than white families.*

0 .....	38%
\$1–\$833 .....	37%
\$834–\$1667 .....	19%
\$1668 + .....	6%

## GENDER

*26% of black women in DC live in poverty.*

Women .....	59.9%
Men .....	40%
Transgender .....	0.1%

## RACE

*The poverty rate is four times higher for DC's black residents.*

Black/African-American .....	92.7%
Hispanic/Latinx .....	2.4%
Native American/American Indian .....	0.1%
White .....	2.9%
Asian/Pacific Islander .....	1.9%



## AGE

*Most BFC registrants are 18+, but 9,073 additional people (mostly children) also live in our clients' households.*

0–18 .....	2%
19–30 .....	13%
31–60 .....	58%
61 + .....	27%

## HOUSING SITUATION

*75% of BFC clients make \$833 or less a month. The median rent for a one-bedroom apartment in DC is \$1,310.*

Homeless .....	14%
Rent .....	51.9%
Own .....	2.2%
Temporary/Unknown .....	31.9%

## DISABILITY

*24.2% of BFC clients live with a disability. Throughout the US, people with disabilities live in poverty at more than twice the rate of people without disabilities.*







Bread for the City's medical clinic saw 3,254 patients for 14,569 visits between July 2016 and June 2017. 19% of BFC patients were uninsured.



At least 50% of BFC medical patients make less than \$20,000 per year.

Since 1974, Bread for the City's medical clinic has helped to bridge the health care gap for uninsured adults and children living with low income in Washington, DC. Today, factors like race, income, and zip code continue to deeply impact health outcomes for residents of the District of Columbia.

Only about 4% of DC residents lack health insurance, but more than 11% of Latino residents have no coverage. Black men in DC have a life expectancy of 68.8 years, which is 15 years less than their white male counterparts. In addition, people of color are significantly more likely than white residents to die from diabetes, prostate cancer, stroke, and coronary heart disease. These challenges are most pronounced in low-income communities.

3,254 patients call BFC their medical home. A Federally Qualified Health Center (FQHC), we provide primary care for all ages, regardless of ability to pay. Our dental, vision, and behavioral health clinics only see patients who come to BFC for their primary health care. This allows our doctors to offer high-quality, coordinated, comprehensive services to every patient. The clinic also provides examinations, medications, lab tests, and referrals.

Each day, BFC's medical clinic gives DC residents a better chance for a healthy and long-lasting life.

## Needle Exchange Program

BFC helps to prevent the spread of disease by offering clean needles to intravenous drug users and collecting their used needles for disposal. In addition, we offer overdose kits with instructions on how to administer Narcan, which counteracts the life-threatening effects of opioid overdose. With hope toward developing relationships that result in the eventual cessation of drug use, the Needle Exchange Program is sometimes a gateway for those who need other health care services.

From July 2016 through June 2017, BFC's needle exchange program served 243 unique participants. In that period, the program removed 31,860 used needles from the streets, and distributed 233 Naloxone overdose reversal kits and 826 sterile injection kits.

## Other Special Programs

**Asylum**—BFC providers conduct medical exams that give asylum-seekers and refugees the medical evidence they need to stay safely in the United States.

**Health Resource Room**—Trained staff in our computer lab help patients to further explore diagnoses and treatments.

**Support Groups**—Partners in Quitting and Narcotics Anonymous meet regularly at our clinic.

**Condom Distribution**—Condoms, which significantly reduce the spread of HIV and other sexually transmitted diseases, are available and easily accessible in various locations throughout Bread for the City.

324,000 D.C. households experienced food insecurity between 2014 and 2016. That means on numerous occasions over the course of a year, hundreds of thousands of families have trouble “making ends meet” and not every household member will have enough healthy food. To help stretch a meager budget, family members will sometimes skip meals. Other times, they opt for cheap, low-quality calories that fill them up but leave their bodies starving for true nutrients. They are forced to make trade-offs, such as skipping bills to pay for meals or not buying medicines. The result? Frequently, especially over the long-term, someone gets sick.

There are clear links between food insecurity and poor health. Challenges like heart disease, obesity, high blood pressure, excessive stress, and diabetes are found in high proportion in households with incomes near the poverty line. But access to nutritious food can often prevent many health problems.



## CLIENT PROFILE

### Never Give Up: William Gladney

When DC native William Gladney lost his job in August of 2016, he was frustrated but determined to still succeed. He committed to doing whatever was necessary to support himself and his family of four, particularly his two children. Though he has applied for many jobs, he has not yet found a new full-time position.

“Mentally, I was getting frustrated with the workforce,” Gladney says. “I was doing what I’m supposed to do, but I wasn’t being accepted. Life in this world is definitely in conflict with how I was brought up. You can do the right thing, but still end up being killed.”

Part-time, Gladney drives for Lyft and Uber, but he notes, “They’re good when you’re supplementing another job, but alone, it’s not enough.”

At present, friends and family assist to help Gladney and his family to stay afloat, but Gladney continues to search for opportunities to become even better trained and to work full time again.

“I want to be in a career, and take care of myself and my family,” Gladney says. “I want to do something that makes a difference. I’m still trying to get better and do my own thing.”

A friend who knew Gladney was down on his luck recommended that he visit Bread for the City.

“The people at the front desk were pleasant and helpful, and it’s a structured system,” Gladney said. “I thought there would be a long wait, but I was able to leave with food and other help on the first day.”

Gladney still has an uphill journey towards stable housing and a sufficient income to cover all expenses, but in the meantime, Bread for the City is honored to walk with him, share the knowledge we have, and be a friend that helps along the way.



On more than 1,140 occasions during the year, clients requested and received additional emergency food support beyond their monthly allocation.



Between March and October 2017, Bread for the City’s Free Farmers Markets enjoyed more than 2,100 visits from community members seeking fresh produce.

## Bread for the City offers regular nutrition support to help DC's food insecure families ...

- A monthly five-day supply of nutritious groceries, based on household size
- Two monthly Free Farmers Markets (open to the community—Spring, Summer, and Fall)
- Monthly opportunities to “Pick Your Own Produce” at City Orchard
- Weekly open hours where people can learn to grow their own food at our Rooftop Garden
- Grocery Plus distribution site for qualifying seniors (60+)
- Additional annual emergency food support available to each client beyond their monthly allocation in FY2017.



Nearly 75% of BFC's food pantry recipients make less than \$833 per month.

From July 2016 to June 2017, 20,018 people received groceries through 82,280 visits to BFC food pantries.



### CITY ORCHARD HARVEST (FY 2017)

*A BFC partnership with the University of the District of Columbia*

Crop	Harvest (lbs)
Sweet potatoes	11,200
Apples	2,913
Strawberries	692
Blackberries, Raspberries, Blueberries	581
Sweet Peppers, Hot Peppers	572
Collards, Kale, Sweet Potato Greens, Lettuce, Chard	553
Mixed Crops (from UDC Gleaning)	345
Okra	324
Tomatoes	148
Garlic Scapes, Watercress, Basil	86
Zucchini, Squash, Yellow Wax Beans	73

### TOTAL

**17,487 lbs**  
of fresh produce

### BREAD FOR THE KITTIES

Dogs and cats don't know whether their owners live in poverty. In 2017, Bread for the City partnered with VCA MacArthur Animal Hospital to provide pet food to low-income families monthly.

## CLOTHING



Bread for the City's clothing room averaged more than 800 visits a month between July 2016 and June 2017, with a high of 1,073 visits during September 2016. 82% of clothing room visitors make less than \$833 a month.

Open from 10 am to 2 pm on Tuesdays, Wednesdays, and Thursdays, BFC's clothing room offers books, small household goods, and attire for all ages and occasions free of charge. Toiletry packs (often containing soap, toothpaste, toothbrushes, lotion, shampoo, conditioner, or other products) are also distributed through the clothing program.

Volunteers and a service corps staff member work together to ensure the clothing room is well-maintained each day.



# SOCIAL SERVICES

Bread for the City's Social Services' team offers general case management and several community programs. We assist clients with problem-solving and connect DC residents with appropriate resources. 94% of BFC clients have an income of \$20,000 or less per year—well below the federal poverty line for a household of three.

13,562 clients visited with BFC's Northwest and Southeast Social Services staff between July 2016 and June 2017. A few highlights from our work are noted below:

## NW Center Open Hours

NW Social Services saw 911 clients for a total of 1,340 visits during "open hours" in FY2017. Open hours do not require an appointment and serve as a low-barrier entry point for accessing services. During these times, anyone can come in for assistance regarding a large variety of needs, including accessing community resources, asking public benefits questions, and receiving support for mental health or addiction struggles. Our social workers actively listen to clients' concerns and use brief, solution-focused interventions aimed to ease the suffering caused by poverty. BFC is a trusted hub of information, expertise, and compassion in the community. In our 2017 client satisfaction survey, 100% of clients surveyed reported that they felt BFC's Social Services staff listened to them during open hours, and 100% of those surveyed indicated they understood the information provided during open hours. BFC's Southeast Center also offers Open Hours with similar results.

## Housing Access Program

BFC's Housing Access Program (HAP) provides general information on housing options for DC residents living with low income. HAP provides assistance with site-based Section 8 housing (subsidized housing), helping participants to identify buildings with open waiting lists, complete applications, and follow-up with buildings once applications are submitted.

Between July 2016 and June 2017, HAP saw 980 new clients. There were 5,680 active clients total during this time period, and we helped clients complete a total of 1,155 housing applications. In August 2017, BFC was able to confirm that at least 100 HAP clients have now been housed. The actual number, however, is higher. (Clients are not required to update BFC on their success after receiving application support.)

## Client Satisfaction Survey

NW Social Services assesses client satisfaction using an annual survey administered by social work interns. The survey asks clients about their experiences in the previous year. The 2017 survey reached a total of 652 clients. Some of their responses are noted below:

- 92% trusted BFC to handle their case.
- 95% felt BFC's work was done correctly.
- 95% said they were treated with respect.
- 95% would recommend BFC to a friend.
- 93% said they have never been treated unfairly at BFC due to their race.



## Pre-Employment Program

BFC's Pre-Employment Program (PEP) works closely with unemployed and underemployed clients by providing a continuum of life management and job readiness training services that are individualized and goal-specific. PEP helps BFC clients to develop the skills necessary to secure and retain employment using a four-tiered approach:

- Life readiness and life skills workshops
- Coaching
- Internships and job placement
- Education assistance

134 clients took part in PEP programming during FY2017.

## Behavioral Health Care

Bread for the City offers a continuum of behavioral health services, from one-time wellness coaching to cutting-edge trauma-informed psychotherapy. Our range of services increases access, meets patients where they are, and empowers participants to lead their own treatment and recovery. BFC's integrated approach ensures that clients can access social service resources and primary care the same day in the same location. Our model re-knits the broken safety net and helps clients seek safety and get back to living and thriving. In FY 2017, the Behavioral Health program provided assessments and treatments to nearly 600 patients.



## Representative Payee Program

In collaboration with the DC Department of Behavioral Health, BFC offers representative payee services (financial management of benefits) for clients with chronic mental illness who receive various types of income, including Social Security benefits (retirement or disability), Supplemental Security Income, and Civil Service Pensions. The program served a total of 882 clients during the fiscal year.

### Representative Payee Program FY2017 Overview

	TOTAL	UNIQUE CLIENTS
<b>Benefits Received</b>	\$9,873,594.91	
<b>Funds Paid Out</b>	\$9,973,126.13	
<b>Total Checks Issued</b>	49,558	863
Rent Payments	8,234	740
Utility Payments	3,205	209
<b>New Participants</b>		
Referrals Received	148	
New Enrollments Completed	86	
<b>Collaborations with Community Support Workers</b>	357	
# CSW Teams	66	
# Agencies	19	

## SSI/SSDI Outreach, Access, and Recovery

BFC's SOAR program assisted 39 applicants with the challenging Social Security Administration benefit application process in the last fiscal year. We maintained a 78% approval rate on initial applications and a 58% on reconsiderations. These percentages exceeded our goals and are well above the national average for individuals applying for benefits on their own (28% approval on initial application). In fact, DC SOAR (led by BFC and Miriam's Kitchen staff) obtained outcomes in the top ten in the United States.

## Women Strong

BFC successfully completed our three-year pilot with Women Strong DC, which helped women at our Southeast Center to overcome persistent stress and work toward overall health of the mind, body, and spirit. This was done through workshops focusing on physical, mental, social, and spiritual wellness. More than 100 women were positively impacted by Women Strong programming in 2016-2017. Now that the pilot is over, BFC is continuing our beloved women's wellness work through a new in-house program, Women Empowered.



## TRAUMA INFORMED CARE

Bread for the City approaches its work through the framework of Trauma Informed Care. This means we recognize that many who pass through our doors have experienced severe physical, psychological, and/or emotional events that impact how they view the world. BFC strives to offer support and understanding, and makes every effort to avoid unintentionally re-traumatizing individuals by training our staff on the symptoms and impact of trauma, and by offering survivors of trauma a sense of safety, transparency, collaboration, and empowerment while within our walls.

## Southeast Household Preservation Project

Since its launch in 2010, BFC's Southeast Household Preservation Project (SHPP), a program initially funded through Freddie Mac, has helped DC residents in wards 7 and 8, where many have difficulty maintaining stable housing due to lack of income, education, job skills, sustained employment, child care, disability, mental illness, or other challenges. The SHPP case manager provided support and resources to families to prevent eviction and homelessness by identifying and addressing the root causes of a household's instability. In 2016-2017, 38 clients sought help from the SHPP program.

## Diaper Program

BFC's Diaper Program, initially supported by the DC Diaper Bank, supports parents of infants and young children by distributing diapers, pull-ups, cereal, bottles, baby wipes, formula, hygiene packets, and other items. On average, 158 families received assistance and 7,877 diapers were distributed each month. In total, families received 102,400 diapers on 2,050 occasions in FY2017.



## CLIENT PROFILE

# From Loss to Leadership: LaShawn Weathers

Bread for the City client LaShawn Weathers remembers being on the street for eight months with her kids. “We couldn’t get into the shelter, and we kept getting turned down by the Virginia Williams Center.”

At night, the persevering family didn’t know where they would sleep and moved from place to place. Every child had a bookbag to carry essentials throughout the day, and Weathers rationed food purchased with stamps. Once, Weathers went without a coat in the cold to add protection to her 14-year-old daughter.

“My goal was to keep the kids warm. I made sure they ate. We were in survival mode,” said Weathers. “People were telling me ‘you’re going to make it,’ and I told myself to never give up.”

Though Weathers had been awarded a housing voucher, she says she lost it when a landlord failed inspection then falsely blamed his housing code violations on her. Weathers didn’t have anywhere to go, and though she didn’t know how, she began to fight back to have her housing voucher restored. While at court, an attorney told her about Bread for the City.

For a year, Weathers continued in court. She also became a BFC client, using our food and clothing program’s to help support her family’s needs. In the end, she won her legal battle. Her housing voucher was restored, which meant Weathers and her kids would soon be off the street. After Weathers secured a new place to live, she moved her belongings out of storage and into a new home, but she stayed with Bread for the City. Through her relationship with BFC, Weathers began to grow.

“I had never taken on any leadership roles before Bread,” said Weathers. But she joined the Pre-Employment Program (PEP), where she learned new skills, built confidence, and talked about one day becoming a motivational speaker. Later, she joined BFC’s Women Strong, where a part of her dream became a reality.

“Women Strong first asked me to emcee their annual Women’s Wellness Day at the RISE Center,” said Weathers. “After that, lots of other opportunities started to roll in, and I got a chance to talk and share my story at a lot of different events.”

In 2017, a fellow client asked Weathers to run for president of BFC’s Client Advisory Council.

“My first response was ‘Why?’” Weathers laughed. “I thought there would be some sort of catch. But when I started talking about how I wanted to help and what I believed in, I got voted in!”

Today, Weathers continues in her role, committed to finding out what clients need and how to make BFC better. She is also a regular BFC volunteer. Weathers enjoys being a liaison to ensure people understand the breadth of BFC’s services and how they can get involved as well.

**“I like to help people because somebody helped me,” Weathers says with a smile.**

**“Thank God for Bread. Things are still hard for me, but every time I come to Bread, it’s a blessing. There’s so much love.”**





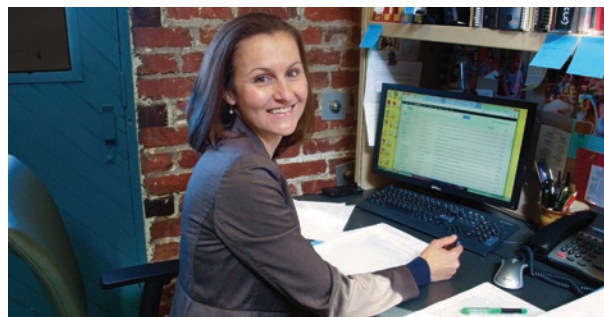
Access to justice should not be limited by one's ability to pay for help. Unfortunately, 86% of low-income households in the United States receive little or no help with civil legal challenges.

In Fiscal Year 2017, Bread for the City's Legal Clinic celebrated 25 years of fighting for access to justice for District residents living with low income. BFC's Legal Clinic works to increase access to justice by providing more free lawyers to people who can't afford one, and representing individuals in court and before administrative agencies. We also have a Community Lawyering Project that focuses on helping communities build their own power, using legal advocacy and organizing to help achieve solutions to community-identified issues.

In fiscal year 2017, BFC's Legal Clinic:

- Closed 1,559 matters in which we provided District residents living with low-income advice, brief service or representation in matters in which basic human needs were at stake, including securing safe, affordable housing, getting protection from a batterer, and maintaining critical income supports like Food Stamps.
- Provided referrals or legal information to an additional 3,486 community members who needed assistance navigating the legal system and connecting to free legal help.
- Alongside client advocates, helped to secure passage of the Fair Criminal Record Screening for Housing Act ("Housing Ban the Box") in DC, one of the most progressive laws in the country to increase access to affordable housing for justice-involved residents and to help returning citizens successfully reintegrate in our community.

- Settled a lawsuit against the DC Department of Human Services, implementing procedures to ensure that the language needs of limited and non-English speaking District residents are accommodated so they can obtain and maintain important safety net benefits for themselves and their children, such as medical insurance, cash assistance, and food stamps.
- Established the Accessing Identifying Documents (AID) Project, through which we provided legal help to individuals and technical assistance to other DC providers to help residents overcome barriers in obtaining government-issued identification, without which it is impossible to access opportunities for housing or employment.
- To address the District's dramatic loss of affordable housing, BFC's Community Lawyering Project represented 5 buildings with 484 units in rent control-related, bankruptcy, public housing redevelopment, and affirmative litigation matters.
- Achieved the strongest relocation and right-to-return agreement of any public housing redevelopment in DC for Kenilworth Courts residents.



## With Bread for the City's help, individuals ...

- Receive same-day advice and representation in court during critical stages of child support cases
- Receive legal services while escaping domestic violence
- Receive same-day advice and representation when facing eviction or loss of a housing subsidy
- Overcome barriers in getting a government-issued ID
- Organize to achieve legal solutions to effect systemic change on community-identified issues

...move closer to receiving the justice they deserve, regardless of ability to pay.



# BUILDING POWER FOR CHANGE

Through community organizing, racial equity work, and other advocacy efforts, Bread for the City seeks to undo the roots of systemic poverty in Washington, DC.

## Advocacy

Archbishop Desmond Tutu once said, “There comes a point where we need to stop just pulling people out of the river. We need to go upstream and find out why they’re falling in.” Bread for the City’s Advocacy team is committed to not only uncovering the underlying root causes of poverty in Washington, DC, but also speaking up to support communities and to change the mindsets of politicians, social sector employees, business leaders, and everyday citizens, so that we all work together to create opportunities that allow everyone in Washington, DC to thrive.

BFC’s organizers build coalitions, engage public officials, and work with tenants as they organize to protect their homes. We are building community power to fight inequality in affordable housing and other spheres that negatively impact low-income residents. We lead with a core organizing group of clients daily impacted by the challenges of living with low income in Washington, DC, and we’ll always work to help people escape the trappings of racism and poverty, so that

their intelligence, talents, and strong work ethic carry them to new heights unhindered by prior barriers.

### Among our recent efforts, we ...

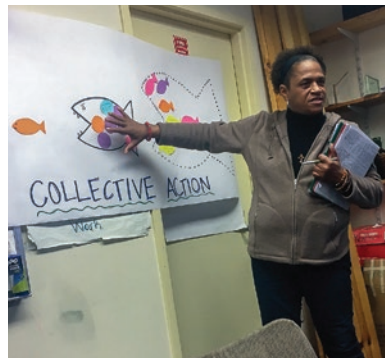
- Partnered with the Community Lawyering Project to achieve a Sense of the Council Resolution about public housing residents’ right to return to their redeveloped properties.
- Organized a successful petition campaign that led the District of Columbia Housing Authority’s Board of Commissioners to unanimously pass Resolution 16-06, which bars the creation of tenant selection criteria in New Communities Initiative properties redeveloped with credit, criminal, or rental history requirements more strict than traditional public housing.
- Successfully organized and advocated for the establishment of a Public Housing Repair Fund, the first in DC’s history. The \$15M allocated has already resulted in capital improvements at several properties in severe disrepair and the complete restoration of 14 affordable housing units.

## VOLUNTEER ENGAGEMENT

Volunteers continue to serve as important partners in Bread for the City’s work. During 2017, more than 2,200 individual volunteers filled approximately 6,000 morning, afternoon, evening, and weekend volunteer slots, contributing more than 25,000 hours of volunteer service (valued at more than \$600,000)! We appreciate those who share their time, talents, and inspiration with us!

**[breadforthecity.org/volunteer](http://breadforthecity.org/volunteer)**

- Created the Terrance Moore Organizing Institute, which has successfully trained over 40 clients in direct action, civic engagement, strategy building, and other key organizing principles. More than 15 of the Institute’s graduates have successfully acquired jobs as organizers in the DC metropolitan area.
- Transformed local advocacy spaces, ensuring conversations included people receiving services in the decision-making process (defining challenges, deciding goals and objectives, identifying targets, and more).
- Inspired more than 600 BFC clients to express interest in further participation in our campaigns, and many have successfully acquired permanent affordable housing as a result of participation in BFC’s advocacy campaigns.





## Racial Equity

As Bread for the City moves forward in our work, we recognize that systemic racism is a basic feature of American society. We've learned that systemic racism often aims different kinds and degrees of aggression and violence at people of color, and we've committed to doing what we can ensure our staff is continuously educated through workshops and training on both their personal biases and the impact of racism in the United States, which disproportionately and unjustly destroys the lives of men, women, and children of color.

**Revised Mission Statement:** During Fall 2017, BFC updated our mission statement to reflect our current scope of work and our values, which now include fighting for racial justice. In addition, the new mission statement is written at a level of readability that allows the majority or our community members to read, understand, and use the document as a tool for holding us accountable to our public statements.

**Undoing Racism Training:** All full-time BFC staff attend the People's Institute for Survival and Beyond Undoing Racism training. The intensive two-day program challenges participants to analyze structures of power and privilege, explore the role of racism in perpetuating poverty, and more.

**Program Specific Efforts:** Each BFC department reviews its efforts to consider the impact of race on its work. Changes are made to address challenges that negatively impact our client population and others.

**Salary Transparency:** We proactively share the salary ranges and qualifications for all positions with staff members to equip people with the information they need to effectively advocate for, and pursue, their professional and financial goals.

**"Internal First" Hiring Process:** BFC posts available positions to staff and clients first in order to give community members more opportunities for professional and economic advancement. Job postings are advertised externally only if no staff or clients are interested in and qualified for the position.



## Southeast Expansion

In response to overwhelming community demand, Bread for the City is building a new 30,000 square foot center at 1710 Good Hope Road SE. This new facility will allow BFC to increase the number of people we serve, offer new programming, expand community partnerships, and improve the overall client experience in DC's Anacostia community.

Bread for the City opened its current Southeast Center at 1640 Good Hope Road SE in 2002, and it reached full capacity within a matter of months. Today, our 9000 SF facility provides food, clothing, comprehensive social services, and legal advice and representation through nearly 52,000 client visits each year, but the demand for our services continues to outpace capacity.

In our current SE center:

- We don't have enough space to provide comprehensive medical services. All of our SE medical patients must travel to NW DC to see their physician despite limited access to public transportation, child care services, and paid time off work.

- We experience overcrowding, which forces us to limit the hours and growth of some programs. For example, our diaper and clothing programs are only available 2-3 days a week instead of full-time.
- We have insufficient storage space, and many hallways and rooms must serve a dual purpose (making them less comfortable spaces for clients).

Half of the \$22 million needed has already been raised for our new facility, which will feature a SE medical clinic, jobs center, fitness facility, and expanded rooftop garden, in addition to meeting space and improved access to current supports. BFC purchased the land in the Spring of 2017, and project completion is anticipated by 2020.

Learn more and donate online at  
[www.breadforthecity.org/goodhope!](http://www.breadforthecity.org/goodhope!)

# FINANCE

Bread for the City  
July 1, 2016 to June 30, 2017

## INCOME BY TYPE

Individuals .....	38%	\$4,602,165
Foundations.....	25%	\$2,936,966
Local Government.....	13%	\$1,601,194
Medical Reimbursements .....	10%	\$1,159,666
Federal Government .....	7%	\$819,669
Corporations.....	5%	\$650,146
Interest Income—NMTC.....	1%	\$99,470
Religious & Other Organizations.....	1%	\$97,668
Interest Cash Management & Other Income.....	0%	\$27,897
	<b>TOTAL</b>	<b>\$11,994,841</b>

## EXPENSES BY FUNCTION

Medical .....	23%	\$2,701,414
Social Services .....	22%	\$2,622,538
Food .....	19%	\$2,172,036
Legal .....	14%	\$1,690,512
Fundraising .....	11%	\$1,290,602
Advocacy .....	5%	\$546,044
Administration .....	5%	\$588,276
Clothing.....	1%	\$68,324
	<b>TOTAL</b>	<b>\$11,679,746</b>

*Additional detail available upon request.*

## Value Of In-Kind Donations & Contributed Professional Hours

Food = \$1,337,254

Legal = \$765,960

Clothing = \$68,756

Medical = \$46,078

Thank you to the recurring in-kind donors below who have made significant goods contributions to our programs!

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DC Diaper Bank

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Vendors from West End Farmers Market

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In 2016, Bread for the City distributed more than 8,400 holiday meals (turkey with trimmings) and raised over \$350,000 through Holiday Helpings!

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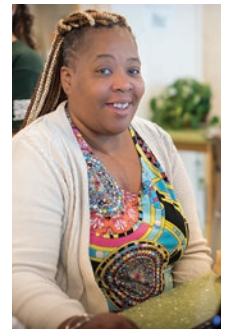
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