



LETTER FROM GEORGE A. JONES and JONATHAN FEE

Dear Friends,

This year, we experienced daunting challenges during unprecedented times. Bread for the City completed the construction on a 28,132 square foot building to improve the service in the Southeast DC community. This new Southeast Center will give us the necessary tools to provide quality services to help our clients. While completing this project, we found ourselves battling a pandemic. COVID-19 changed the way we operate at Bread for the City, with most staff working remotely while the demand for our services nearly doubled. During the midst of COVID-19, George Floyd was murdered when a police officer kneeled on his neck for 8 minutes and 46 seconds. This sparked outrage throughout the city, which led to staff and community members at Bread for the City's Northwest Center to cross into 7th Street NW and stop traffic for 8 minutes and 46 seconds to stand for Black lives, everyday at noon.

Our organization desires to meet the needs of the community and for the past few years, the needs have increased to which our current 9.000 square foot building on Good Hope Road is not enough space anymore. The current space prohibits us from providing medical services. It has an insufficient storage space, and many hallways and rooms must serve a dual purpose (making them less comfortable spaces for clients). The new Southeast Center will serve 20,000 clients through 75,000 visits each year. It will feature a new dental clinic to provide cleanings, extractions, dentures, and x-rays to 1.000 patients. The increase in space will help other programs: food and clothing

distribution, comprehensive social services, legal advice and representation, and community organizing and advocacy.

COVID-19 is impacting Bread for the City on many different levels, but our team members are working hard every day to provide essential services to our clients. Once the pandemic hit, we started offering free COVID-19 testing to the public with no appointment required. We partnered with Amazon and Uber Eats to deliver groceries to DC families, seniors, and medically-vulnerable residents who are sheltering at home. We have medical providers on-call to answer patient questions and take urgent appointments; we are conducting behavioral health visits via telephone.

When George Floyd was murdered, it sparked outrage in our city and across the country. Bread for the City was very much involved such as protesting in support of Black lives. We testified at DC Council's Budget Oversight Hearing regarding the DC Metropolitan Police Department (MPD) fiscal year 2021 budget; the purpose was to advocate for defunding the MPD and reallocate those funds to implement programs that support our diverse DC community.

Bread for the City fights to dismantle the systemic racism that is deeply affecting our community members. The issues we tackle and the services we provide is a social justice matter. The work we do is helping our community members overcome the systemic racism they face each day. We will continue to work towards ending the oppression that is preventing our community members from thriving.

Yours in service,



George A. Jones,



Jonathan Fee,
Board President

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Bread for the City completed the construction of the new 28,132 square foot Southeast Center on 1700 Good Hope Road. Thanks to our generous donors and community members, we are only \$1.3 million away from reaching our \$26 million fundraising goal.

Bread for the City is grateful to the DC Department This new community center will provide comprehensive medical, dental, and vision of Housing and Community Development, Diane & services for residents in Ward 7 and Ward Norman Bernstein Foundation, A. James & Alice B. 8 for the first time in Bread for the City's Clark Foundation, Wells Fargo, The J. Willard and Alice history. It features a job center that will allow for S. Marriott Foundation, and the countless donors who were substantial partners in this project. Bread for the City received New Market Tax Credit financing provided by DC Housing Enterprises and City First Bank of DC

expansion of our Pre-Employment Program, a fitness center, and space to grow all other existing programs, such as our food and clothing program, community organizing and advocacy resources, and legal and social

This impressive new facility is yet another way Bread for the City is fighting to dismantle the systemic racism legendary DJ Donnie Simpson and DC's Backyard Band. You can watch a recording of the festivities at www.breadforthecity.org/grandopening.

Donation and recognition opportunities are still available. Learn more and get involved at www.breadforthecity.org/goodhope.



for the project.

The Virtual Grand Opening and Ribbon Cutting took

place on Thursday, September 3rd and featured

COVID-19TESTING AND RESPONSE

Bread for the City has always been on the front lines helping the community. And, now it's needed more than ever. Despite the partial closure of the facilities due to the COVID-19 pandemic, the demand for services has nearly doubled. To address the pandemic's economic fallout, which saw additional challenges for our community members, including getting laid off or reduced hours, we partnered with volunteers for food delivery to individuals and families living with limited resources.

Besides providing food, Bread for the City offered free walk-up COVID-19 testing to underserved residents throughout Washington D.C. Currently, testing is held on Tuesdays and Thursdays from 1 pm to 3 pm in the Northwest Center parking lot and it is open to anyone and does not require health insurance or a referral.

Bread for the City is appreciative of the volunteer medical students of The George Washington University who spearheaded this effort with support from other schools. We conducted 1,826 COVID tests from March to June 30th and are continuing to provide testing to the community. Increasing the number of people we test will help decrease the COVID-19 rate and spread public health information and awareness. Community members were also given NARCAN, a treatment to reverse a narcotic overdose in an emergency. This helped those who struggle with addictions during the pandemic. Along with training, making NARCAN more widely available in the community decreases lives lost and offers support that is rooted in justice and dignity.

There is still an opportunity to donate to support our COVID-19 response work. These funds will continue to provide COVID testing to D.C. residents and ensure that they have the information they need to keep themselves and their community safe. To contribute to our COVID-19 response work, visit breadforthecity.org/covid19fund







CLIENT TESTIMONIAL

Before the COVID-19 pandemic, Bread for the City provided groceries to more than 5,000 households in the underserved communities in Washington, D.C. who are living on low comes. Now, the demand for quality groceries has increased 400 percent. Families and individuals are struggling to get access to food due to living in a food desert and being underemployed.

Michelle Woodward has been receiving food from Bread for the City for the last three years. She currently lives in Anacostia which is located in Ward 8, an area that has limited access to affordable and nutritious food. Residents sometimes rely on corner stores for their food supply because of the limited options that folks have in their community. Michelle got connected with Bread for the City through a close associate, which opened up the opportunity to get quality groceries for her and her family.

"Right now, it's very helpful, especially during the COVID-19 pandemic. Before I would only get groceries once a month, but now it's once a week. I have plenty of food and I don't have to worry about struggling," said Woodward. "I'm glad that Bread for the City is here because I would struggle to get food if it wasn't close to my area."

Since getting connected with Bread for the City, Michelle has become a vital member of the community. She's become a volunteer in the food pantry and is currently the Vice-President of the Client Advisory Council. It offers feedback and insight to help Bread for the City provide meaningful and impactful programming and services.







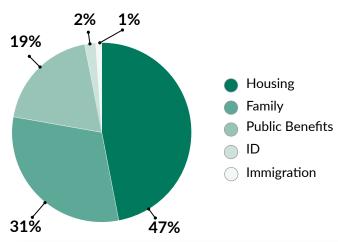
CLOTHINGSERVICES

The Clothing Program consistently gets nearly 800 visits per month. Community members use this program to have proper clothing for the seasons and job interviews. It also has household goods such as lotion, soaps, toothpaste, toothbrushes, shampoo, and other products. Since the pandemic, the program and donations are on hold. Once it's safe to open, our new Southeast Center will provide our community members with a retail experience to promote dignity and respect.





LEGAL SERVICES



1,412

The Legal Team worked on **1,412** cases, providing District residents with advice, brief service, or representation in matters concerning basic human needs: securing safe, affordable housing; getting protection from domestic violence; securing an ID needed for a job or housing; and maintaining critical income.

3,591

Provided referrals and legal information to an additional **3,591** community members who needed assistance navigating the legal system and connecting to free legal help.

The Legal Clinic is a vital part of Bread for the City. The legal Clinic specializes in housing, family, immigration, and public benefits law. Free legal help in these areas is important to District residents who cannot afford an attorney, the ability to pay for legal services should not hinder anyone from access to justice. Our attorneys work hard to ensure that tenants are being treated fairly - 90-95% of landlords are represented by an attorney and only 5-10% of tenants have an attorney by their side. We also help survivors of domestic violence obtain Civil Protection Orders and help parents in child support cases. We help residents maintain access to safety net benefits like food stamps and public health insurance.

Despite the pandemic, our Legal Clinic is still working hard. Although working remotely, the Legal Clinic remains available so our neighbors living with low income have access to an attorney if needed.



CLIENT TESTIMONIAL

HOUSING

The client's name has been changed to protect confidentiality.

Mrs. Taylor and her husband paid only 30% of their income towards their rent, thanks to being a tenant of The Housing Choice Voucher Program. It's a housing subsidy program administered by the DC Housing Authority (DCHA) to help low-income residents obtain affordable housing. This program was extremely beneficial because it allows families like the Taylors to be able to live in the District despite its high cost of rental units.

Unfortunately, Mrs. Taylor's husband experienced post-stroke seizures that led to losing his vision, hearing, and ability to speak; he ultimately had to be admitted into a long-term health care facility. Eventually, Mrs. Taylor started experiencing multiple chronic medical conditions. While both of them were battling severe illnesses, DCHA incorrectly terminated their housing subsidy. Mrs. Taylor and her husband could not pay their entire monthly rent without this program, which could lead to eviction and eventually homelessness.

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After DCHA repeatedly denied Mrs. Taylor's requests for an administrative hearing to challenge the termination, she got connected with Bread for the City. A housing attorney at Bread for the City challenged DCHA's action by filing a Petition for Review with the Court of Appeals, which was settled in Mrs. Taylor's favor. DCHA reinstated the housing voucher program, resumed its portion of the rental payments for the Taylor's, and made retroactive payments for the months that had gone unpaid.

The attorney at Bread for the City not only stabilized Mrs. Taylor's housing but, in doing so, also paved the way for the Family Court to allow placement of her granddaughter with her. The Bread for the City attorney made sure her granddaughter was added to her housing subsidy voucher, and Mrs. Taylor and her granddaughter could focus on just being a family without the threat of not having a home hanging over their heads.

HEALTHCARE SERVICES

The Medical Clinic provides comprehensive medical care to uninsured and low-income children and adults in Washington D.C and has more than 3,000 patients. In addition to basic primary care, the clinic also provides dental, vision, and behavioral health services. Community members come for examinations, medications, lab tests, and referrals. The Clinic also

provides free influenza shots each year to its patients, needle exchanges, and overdose kits as part of our harm reduction philosophy.

Due to COVID-19, the Medical Clinic is operating on reduced hours but we have stepped up our care. The clinic provided free COVID-19 testing at the Northwest Center twice a week for anyone and health insurance or referrals were not required. The clinic conducted 1,826 COVID tests from March to June and we're continuing to provide testing

to the community.

During the midst of the pandemic, George Floyd was murdered by a police officer who kneeled on his neck for 8 minutes and 46 seconds. It sparked outrage throughout the city and country, which led to our medical team along with other staff members at Bread for the City's Northwest Center to cross into 7th Street NW and stop traffic for 8 minutes and 46 seconds every day for a month to spread the message: #WhiteCoatsForBlackLives demand our city leaders to #DefundThePolice and refund Black and Brown communities to improve housing and education.





• The Job Readiness Workshop is a six-week session

with class held twice a week. It entails resume

work ethics.

successful employment.

participants for interviews.

and cover letter writing, interviewing skills, time

management, job retention, communication skills, and

• Pre-Employment Program staff provides direct weekly

support to participants including referrals to programs

to help them achieve their goals. The staff also meets

with potential employers and job/training placement

programs in support of participants' progress toward

• Life Skills Coaches are volunteer mentors who work

via telephone, email, and meetings. The goal of the

developing skills they're learning in the course. Life Skills Coaches revise resumes and cover letters, help with job searches on the internet, and prepare

Life Skills Coach is to assist the participants with

with clients from the Pre-Employment Program

Representative Payee Program

The Representative Payee Program assists clients from DC Department of Behavioral Health (DBH) who receive Social Security Benefits, Supplemental Security Income, and Civil Service Pensions. This program is for community members with chronic mental illness who need assistance managing their personal financial affairs with a goal to promote and maintain financial stability while creating opportunities and pathways for greater financial independence. Because of the pandemic, we have made a greater effort to connect our community members with debit cards (instead of paper checks) in order to minimize travel and exposure for our clients and staff. We also moved to a new software platform that will give our community members easier access to their online accounts and balances. 48,460 financial payments issued for 913 clients

Women Empowered

Women Empowered is for women who have struggled with trauma. This is a wellness program for women who want to achieve overall wellness mentally, socially, and physically. Each person is assigned to a wellness coordinator who helps them during the program. This program provides a wealth of workshops and activities for participants.

The Diaper Program

Each month diapers are distributed in all sizes to families with low-incomes in D.C. We understand the financial responsibilities of having a newborn and we are committed to making sure our clients have everything they need for the new addition to the family. In addition to diapers, the Program provided other essential items that parents may need such as pull ups, cereal, bottles, baby wipes, formula, hygiene packets, and other items parents may need. In June, the DC Diaper Bank partnered with Bread for the City to become an essential Diaper Hub. Staff members delivered diapers to the homes of families throughout the city weekly on Tuesdays and Thursdays. Since June, over 139,000 diapers have been delivered.

Care Management

This program is embedded within our medical clinic to provide assessments, resources, and general social services assistance to our clients. Our staff understands how social and environmental factors can be barriers to wellness and they work closely with community members to address those risk factors. Care Management also staffs the Health Resource Room, a place where patients of the medical clinic can sign up for patient portals, access their health information, learn about wellness programs, and get information about community resources.

Systems Change - Cash Transfer Programs

Bread for the City along with CARECEN, CentroNia, Far Southeast Family Strengthening Collaborative, Latin American Youth Center, and Mary's Center, was selected as a core agency to manage applications and distribute funds through the DC Cares Program. Created in response to COVID-19, this program provides one-time financial assistance to workers in the District of Columbia who have been excluded from COVID-19 related unemployment benefits and federal stimulus efforts. The Excluded Workers Relief Fund is distributed to applicants through prepaid debit cards in the amount of \$1,000 per card. Overall this program distributed \$5 million dollars into the community and is set to distribute \$9 million more over the coming months.

Thrive East of the River is an innovative direct cash assistance project. Bread for the City is working together with 11th Street Bridge Park, Southeast Family Strengthening Collaborative, and Martha's Table to provide more than 500 households impacted by COVID-19 shutdowns with \$5,500 in cash, groceries, diapers, and other dry goods; and assistance with financial counseling and job readiness. We're demonstrating an innovative model of direct service: one that is immediately responsive to community needs and helps families stay housed, stable, and fully resourced even during times of job loss, unemployment, and healthcare stress.

Behavioral Health

Our Behavioral Health Specialists works with the healthcare providers in the medical clinic to help patients with their behavioral health needs. Among other interventions, our specialist teaches patients healthy coping skills, exercises that calms the body's nervous system, and practices cognitive restructuring to challenge negative thinking that could lead to depression, and anxiety.

SOAR (SSI/SSDI, Outreach, **Access and Recovery**)

Our SOAR program assists medical patients with applying for Social Security disability benefits using the nationally recognized SOAR model. In addition, the SOAR team helps patients with questions about Social Security retirement, early retirement. SSI and Social Security Disability Insurance.

Bread for the City fights to dismantle the systemic racism that is deeply affecting our community members in Washington D.C. In addition to organizing and participating in direct action, Advocacy is about showing the members in our community that they have the power to make an impact. The Advocacy team is currently focused on housing campaigns that advocates for policies that create affordable housing for low-income families. Through community organizing we create coalitions, engage public officials, and work with tenants.

The Advocacy team hosts a 12-week organizing program called Terrence Moore Organizing Institute that introduces community members to strategies for building effective campaigns, direct action, and organizing skills. It focuses on the intersection of the affordable housing crisis, race, gender, class, storytelling, and much more. The Advocacy team also created #Right2DC campaign, which is an ambitious housing advocacy campaign which fights to create affordable housing.

Before the COVID-19 pandemic, the Advocacy team took over the housing clinics in both centers once a month, it successfully helps community members find affordable low-income housing. The team also hosted Know Your Rights learning sessions with the Legal Clinic in public housing complexes.

Members of the Client Advisory Council (CAC) and COREE held events for the community such as Halloween, Black History, Back to School & Work, and voter registration drives. Information was provided on where to get help during the pandemic such as food, diapers, clothing, and COVID-19 supplies. CAC clients also provided Personal Protective Equipment to the homeless in Ward 8 to help protect themselves against the coronavirus.

GRINA JUSII GE AFL-CIO

The Advocacy team also worked with the Social Services Department to provide them with current active clients for the THRIVE East of the River, an initiative designed to address immediate economic instability posed by COVID-19 to DC's Ward 8 residents.

DC Mutual Aid Network is a network of DC-based community organizers and volunteers who provide food and essential items to families during this pandemic. At the start of the pandemic, when food relief programs were shut down, it identified a need to make sure families who depended on these programs, still had the resources they needed to survive. Bread for the City has allowed for both East of the River (EOR) Mutual Aid Group and Ward 1 & 4 Mutual Aid to have adequate resources through the grocery bags made at the food pantry. Being able to operate the EOR Mutual Aid through the Southeast Center has allowed for adequate space to complete over 6,000 mutual aid requests in Wards 7 and 8 since the pandemic.

Bread for the City's COREE members collaborated with Consumer Health Foundations Peer-to-Peer grant-making program. Later on, COREE was able to work with On DC's People's Campaign and testified at the City Council hearings regarding affordable housing. They also testified for the Ride Free DC Campaign, which helped low-income people ride free on the Metro system as well. COREE helped with many direct actions including the Right to the City's big affordable housing protest at HUD.







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VOLUNTEERS

Bread for the City Volunteers help us with countless tasks each day. We appreciate those who share their time, talents, and inspiration with us. Everyone's efforts make a difference, whether you give two hours or two-hundred hours. This year our volunteer engagement team has worked extremely hard due to the high demand for service because of the COVID-19 pandemic.



Volunteer Tasks

The Strength Series

Launched in June 2019 and free to all community members, this program offers men an opportunity to gather men, an opportunity to gather in a healthy environment to learn, share, grow, and gain additional skills that have the potential to help men "do life better." The volunteers are responsible for setting up the group meetings.

Clothing

Volunteers help with sorting, hanging, distributing clothing.

Food Pantry

Volunteers help bag items for the Food Pantry and assist members of the community as they come to collect their bags of groceries. The volunteers also assist with the farmer's market twice a month and manage our rooftop garden, growing all sorts of produce (cucumbers, lettuce, tomatoes, and etc.) and different kinds of plants and flowers.

Office Support

Administrative volunteers help with filing, scanning, data entry, shredding, and other tasks. A background check, confidentiality agreement, and other paperwork that is required for all volunteer roles.



Social Services

On Tuesdays and Thursdays the volunteers help at the Southeast Center with the diaper program. The responsibilities include answering calls, restocking, and running on-site errands. In June, the DC Diaper Bank partnered with Bread for the City to become an essential Diaper Hub. Staff members deliver diapers to the homes of families throughout the city weekly.

Medical Clinic

The medical volunteers help with a variety of tasks throughout the week. The Medical Clinic has ongoing relationships with area schools for health care students looking for sites to do clinical rotations.

Legal Clinic

Pro bono attorneys volunteer countless hours providing legal help to our clients to fight eviction in landlord-tenant court, maintain safety net benefits, and secure family safety and stability in civil protection, custody, child support, and divorce cases. Pro bono attorneys also provide invaluable legal help to Bread for the City itself enabling the organization to direct dollars instead to services from which community members directly benefit.







Alcoa Foundation











Builtin EVERSHEDS SUTHERLAND

















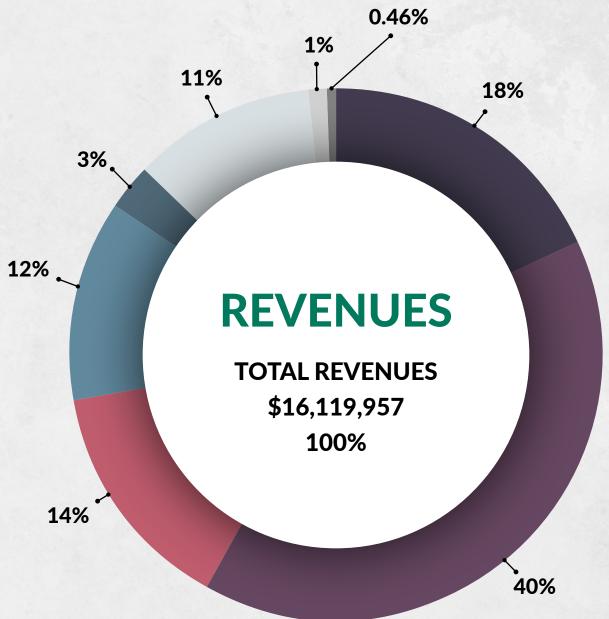






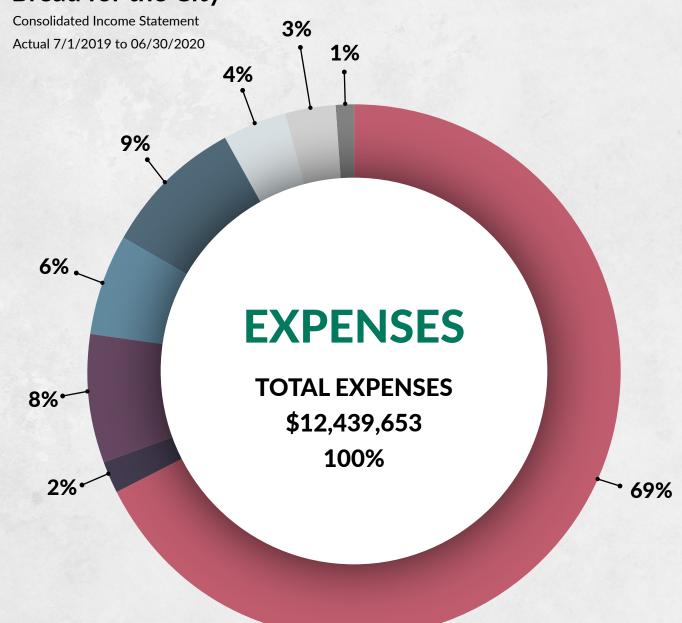


FINANCIAL POSITION





Bread for the City



Personnel and Benefits	\$8,565,665	69%
Medical	\$188,494	2%
Food	\$940,788	8%
Consulting	\$685,514	6%
Occupancy	\$1,094,303	9%
Fundraising	\$477,361	4%
Depreciation	\$313,175	3%
Other (e.g., insurance, bank & loan fees, bad debt, etc.)	\$174,354	1%

(20)

SUPPORTERS

INDIVIDUAL DONORS

\$50,000+

Lora and Jeffrey Drezner Individual Anonymous Melanie Dorsey and Daniel Standish K. Cornelia Hesselbach Marjorie Rachlin

\$25,000 to \$49,999

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Samuel Mondry-Cohen Charlene Chu

Carolyn Peery and Malcolm B. Haslam

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(23)

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