

**Bread for the City
Representative Payee Program
True Link Card Enrollment**

I, _____, have elected to participate in the True Link Prepaid Card program with Bread for the City's Representative Payee Program. This is not a bank account. I understand that once I receive a card, rather than receive a check for my expenses, my money will be deposited onto a debit card based on the agreed upon budget.

I understand that Bread for the City will give True Link Financial the enrollment information listed below, including my full name, date of birth, and Social Security Number in order to have a Prepaid Card issued with my name on it.

I understand that Bread for the City will have access to view information regarding the balance and use of the card. This information includes the date, location, and amount of the purchases where the card is used but not the detailed items that are purchased. For example, BFC will be able to see that I used my card at Giant for \$23 on a specific date but BFC will not be able to view what items I purchased at Giant.

I have received information regarding the True Link card and have had the opportunity to discuss the pros and cons of using this card and ask any questions. In the event that my card is lost or stolen, I understand that I must notify True Link or Bread for the City immediately so that my card can be cancelled and reissued.

Bread for the City or I can terminate card services for any reason with at least 7 days advanced notice. In the event of termination, the balance on the card will be removed and the card deactivated. Any remaining funds will be returned to my account at Bread for the City. Bread for the City RPP staff, my CSA Treatment Team, and I will evaluate my ongoing participation in the program.

***Required Enrollment Information:** (please write as clearly as possible to ensure the correct processing)

*First Name:		*Last Name:	
*Date of Birth:		*Social Security No:	
*Residential Address:			
	Washington, DC	*Zip Code:	
*Country of Citizenship		If the cardholder is a US citizen, please enter "US." If the cardholder is not a US citizen, please list their country of citizenship.	
Non-Resident Alien (required for non-US citizens only)	<input type="checkbox"/> YES <input type="checkbox"/> NO		

*A "non-resident alien" is an individual who is neither a US citizen nor a resident of the United States. Federal regulation requires True Link Financial to gather this information. It will only be used to verify identity and will not impact credit scores.

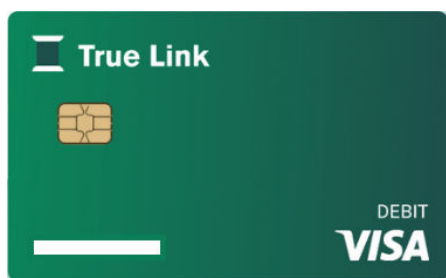
All newly ordered cards will be shipped to Bread for the City. Please plan to pick up at 1525 7th St NW.

Additional Information:

Consumer Phone:		
Consumer Email:		This email will be used for deposit notifications
CSW Phone/Email:		CSA:

Signatures:

*Consumer :		Date:	
CSW:		Date:	



True Link Independence Visa® Prepaid Card

Your Visa card can be used to access cash and make purchases everywhere Visa debit cards are accepted.

Check the balance on your card by phone or online - You can check the balance on your Visa card at no cost using any of the following methods, 24 hours a day, 7 days a week:

- **PHONE CALL:** You can check your balance anytime using True Link's phone system. Simply call 1-800-299-7646. You can also use this system to review recent transactions or hear when you can expect more funds on your Visa card.
- **TEXT MESSAGE:** As long as True Link has your mobile number on file, you can check your balance by sending a text message from your phone. Text the word BALANCE to the number on the back of your Visa card, 1-800-299-7646. (Standard text message rates, fees, and charges may apply.)
- **ONLINE:** You can view your Visa card balance, recent transactions, spending rules, and more at www.truelinkfinancial.com.

Accessing ATMs with your True Link Card

Your Visa card can be used to withdraw cash from an ATM or get cash back from a merchant when making a purchase. Your Visa card is part of an ATM network called the Allpoint Network. Allpoint ATMs allow you to access cash without having to pay any ATM fees. You can find the nearest Allpoint ATM by visiting <https://www.allpointnetwork.com/locator.aspx> and searching for your ZIP code, or by checking with your rep payee. You will be charged \$1.50 by True Link at ATMs outside of the Allpoint Network plus that ATM's fee.

Requesting cash-back when making a purchase

Some merchants allow you to get cash-back when making a purchase; each merchant is different, so you'll need to ask if they offer cash-back. To request cash, you'll need to use your 4-digit PIN to complete the purchase. There is no fee for getting cash-back when using your True Link Visa Card.

Making purchases in a store and setting a PIN on your Visa card

Your Visa card works by swiping the magnetic strip. A merchant may ask you for a PIN when completing your purchase. If you do not have a PIN or cannot remember your PIN, select "Credit" on the payment terminal or let the merchant know that you want to run the card as "Credit" so they can assist you. Setting a 4-digit PIN on your Visa card is necessary if you are going to access cash or make debit purchases. To set a PIN on your card, dial 1-800-299-7646, listen for the "reset your PIN" option, press "4", and follow the instructions.

What to do if your card is lost or stolen

If your prepaid card has been lost or stolen, it is important to let True Link or Bread for the City know as soon as possible. You may do this by calling True Link at 1-800-299-7646. When the automated phone system lists the option report a card as lost or stolen, press 5. This will let True Link and your rep payee know that your Visa card has been lost or stolen and also protect the funds on your current Visa card. Your rep payee will then work with True Link to order a replacement card for you.